

MHRA e-cigarette and vape products regulator profile

20.3.2026 - | Her Majesty's Revenue and Customs

Information on the other regulatory bodies responsible for e-cigarette and vape products.

The information below contains the contact details and responsibilities of each of the regulatory bodies involved in the regulation of e-cigarette and vape products.

Agency name		Office for Health Improvement and Disparities
Department	Tobacco and related products regulations	
Email		
Website	Tobacco products and e-cigarette cross-border sales: registration - GOV.UK (www.gov.uk)	
Contact		
Contact email	CBS.Tobacco@dhsc.gov.uk	
Responsibilities	Cross-border distance sales responsibilities - manages retail registrations to undertake cross-border distance sale of e-cigarette liquids, devices and components and tobacco products into and out of Northern Ireland. Retailers based in Great Britain, Northern Ireland, the European Union, and other countries must register with the Office for Health Improvement and Disparities at CBS.Tobacco@dhsc.gov.uk to make these types of sales into and out of Northern Ireland.	
Agency name		Department for Business and Trade (DBT)
Department	Office for Product Safety and Standards (OPSS)	
Email	OPSS.enquiries@businessandtrade.gov.uk	
Website	National regulation: enforcement services - GOV.UK	
Contact	0121 345 1201	
Responsibilities	The Office for Product Safety and Standards (OPSS) provides enforcement services for a range of goods-based and standards-based regulations. OPSS is the policy owner for some of these regulations but also provides services on behalf of government departments including DBT, Defra, and DfT. OPSS enforces the Distributor Obligations in accordance with the Waste Electrical and Electronic Regulations & The Waste Batteries and Accumulators Regulations.	
Agency name		Environment Agency
Department	Environment & Business - Producer Responsibility	
Email	enquiries@environment-agency.gov.uk	
Website	Environment Agency - GOV.UK (www.gov.uk)	
Contact	Becci Owen	
Contact email	becci.owen@environment-agency.gov.uk	

Agency name**Environment Agency**

Companies that place e-cigarettes/vapes on the market in the UK need to register as an electrical and electronic equipment (EEE) producer and a batteries producer. These requirements come from the Waste Electrical and Electronic Equipment (WEEE) Regulations 2013 and the Waste Batteries and Accumulators Regulations 2009, respectively. These companies may also need to register as packaging producers under the Producer Responsibility Obligations (Packaging Waste) Regulations 2007 and the Packaging Waste (Data Reporting) Regulations 2023 (note: there are separate data reporting regulations for England, Wales, Northern Ireland and Scotland). Producers must register so that they can fulfil their legal obligations to finance collection and treatment of these products once they become waste. The definitions of EEE, battery, and packaging producers are available in the following guidance links, along with information about how to register. Electrical and electronic equipment (EEE): producer responsibilities - GOV.UK (www.gov.uk) Waste batteries: producer responsibility - GOV.UK (www.gov.uk) Packaging waste: producer responsibilities - GOV.UK (www.gov.uk) Extended producer responsibility for packaging: who is affected and what to do - GOV.UK (www.gov.uk)

Agency name Natural Resources Wales - Cyfoeth Naturiol Cymru

Department Producer Responsibility - WEEE
Email enquiries@cyfoethnaturiolcymru.gov.uk
Website Natural Resources Wales
Contact Producer Responsibility Team - WEEE
Contact email oteg@cyfoethnaturiolcymru.gov.uk

Agency name**Health and Safety Executive**

Department Chemicals Regulation Division
Email CRDEnforcement@hse.gov.uk
Website www.hse.gov.uk
Contact Hannah Doherty
Contact email Hannah.doherty@hse.gov.uk

Responsibilities CLP - European Regulation (EC) No 1272/2008 on classification, labelling and packaging of substances and mixtures. This regulation was replicated in the UK with the changes needed to make it operable in a domestic context and is now known as GB CLP. Anyone who supplies chemical substances or mixtures which are classified as hazardous needs to classify and label those products appropriately. Chemical classification - HSE. REACH - European Regulation (EC) No 1907/2006 concerning the Registration, Evaluation, Authorisation and Restriction of Chemicals. This regulation was replicated in the UK with the changes needed to make it operable in a domestic context and is now known as UK REACH. REACH stands for registration, evaluation, and restriction of chemicals UK REACH - HSE

Agency name**Trading Standards**

Department Local Enforcement
Email
Website The Chartered Trading Standards Institute publishes e-cigarette advice for producers and retailers.
Contact To report an issue to the appropriate local Trading Standards service, you can make a direct approach to your local authority or the local authority where the subject of concern is based. Use the Chartered Trading Standards Institute postcode search.

Agency name**Trading Standards**

Contact email See Reporting to Trading Standards - Citizens Advice.
Tobacco and Related Product Regulations 2016 - The Tobacco and Related Products Regulations 2016 (legislation.gov.uk). Nicotine Inhaling Products (Age of Sale and Proxy Purchasing) Regulations 2015 - The Nicotine Inhaling Products (Age of Sale and Proxy Purchasing) Regulations 2015 (legislation.gov.uk). Some parts of the classification, labelling and packaging of chemicals regulations where they relate to retail sales - The Classification, Labelling and Packaging of Chemicals (Amendments to Secondary Legislation) Regulations 2015.

Agency name Northern Ireland Environment Agency (NIEA)

Department Producer Responsibility
Email weee@daera-ni.gov.uk
Website https://www.daera-ni.gov.uk/
Contact Producer Responsibility Unit - WEEE
Contact email weee@daera-ni.gov.uk

Agency name Scottish Environment Protection Agency (SEPA)

Department Producer Responsibility
Email Producer.Responsibility@sepa.org.uk
Website Scottish Environment Protection Agency (SEPA)
Contact Producer Compliance and Waste Shipment Unit
Contact email Producer.Responsibility@sepa.org.uk

Agency name**Department for Environment, Food & Rural Affairs (Defra)**

Department Circular Economy
Email weee@defra.gov.uk
Website Department for Environment, Food & Rural Affairs - GOV.UK (www.gov.uk)
Contact Defra Waste Electricals and Electronics (WEEE) team
Responsibilities - Defra is responsible for the Waste Electrical and Electronic Regulations 2013 and The Environmental Protection (Single-use Vapes) (England) Regulations 2024. The sale and supply of single use vapes were banned in England, Scotland and Wales in 2025. The ban followed a UK Government consultation on Creating a smokefree generation and tackling youth vaping published in October 2023. The government response to the consultation was published in January 2024. The single use vapes ban is enforced by Trading Standards officers via civil and criminal sanctions.

<https://www.gov.uk/government/publications/mhra-e-cigarette-and-vape-products-regulator-profile>