

# Monitoring report 05/2026: CTU at ISSS; AI in public administration; How to transfer unused credit

28.5.2026 - Tereza Meravá | Český telekomunikační úřad

**Prague, 26. 05. 2026 - In our May monitoring report, we present a comprehensive article on the ISSS conference and the topic we presented at this year's event. In our presentations, the issue of mobile network coverage in the Czech Republic or new possibilities offered by the Visualization Portal of CTU appeared. We also look back at the AI conference in public administration and the successful meeting of the CEPT/PT1 project team, which CTU hosted in Prague. Furthermore, we advise consumers on how to transfer unused credit.**

## **CTU at ISSS**

The ISSS 2026 conference, which was traditionally held on 18 and 19 May in the Aldis Congress Centre in Hradec Králové, again this year confirmed its position as one of the most important events focused on the digitisation of public administration and eGovernment in the Czech Republic. The Czech Telecommunication Office actively participated in the event through a traditional stand as well as two professional presentations. It focused on our future role in the supervision of AI systems and the issue of covering so-called white spaces, the principles of their evaluation and also on the new possibilities offered by the CTU Visualization Portal when working with data on coverage and measurement of services. More on the front page and from page 2 of the Monitoring Report.

## **AI in Public Administration**

In April, CTU representatives participated in expert debates on the regulation and practical deployment of artificial intelligence in public administration and business. At both the AI in Public Administration conference and the Digital Council workshop, the emphasis was put on quality preparation, working with data and a proper understanding of the obligations arising from the Artificial Intelligence Act. See more on page 4 of the Monitoring Report.

## **You can transfer unused credit**

Consumers using prepaid cards do not have to lose unused credit if they port their phone number to another provider of electronic communications services. They do not have to wait until their credit is used or their credit expires. However, this is not an automatic process, it is necessary to actively ask for it.

Tereza Meravá

Spokesperson

<https://ctu.gov.cz/node/560446>