

8 April 2026: Synergy Programme - Summary Business Case

8.4.2026 - | Her Majesty's Revenue and Customs

The Synergy Programme is a cross departmental initiative for which the DWP Permanent Secretary is the lead Accounting Officer.

Synergy is a Government Major Projects Portfolio (GMPP) Programme, established as one of five 'Cluster' programmes delivering the Shared Services Strategy for Government 2021 (SSSG). It is the largest of the Cluster Programmes and represents a once in a generation opportunity to transform how back-office functions are performed for almost half the Civil Service.

The 4 major government 'delivery' departments (plus 98 in-scope arm's length bodies) working together on the Programme are:

- Department for Environment, Food and Rural Affairs
- Department for Work and Pensions (DWP)
- Home Office
- Ministry of Justice

<https://www.gov.uk/government/publications/8-april-2026-synergy-programme-summary-business-case>