

Pension Credit toolkit

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Use this collection of materials to help older people understand how they could get Pension Credit.

This toolkit is for anyone who works with pensioners. Use it to help older people understand how they may get extra money every week by:

- increasing understanding in your organisation
- helping your customers find out if they could get Pension Credit

The toolkit contains:

- guidance to help you understand Pension Credit
- information to help you support someone applying for Pension Credit
- common reasons why pensioners don't claim
- ideas for events and dealing with the media
- useful contacts

You can also:

- order a leaflet about Pension Credit

<https://www.gov.uk/government/publications/pension-credit-toolkit>