

The Office has ensured the continuation of discounts on the Internet and calls for people with low income and people with serious disabilities

4.12.2025 - | Český telekomunikační úřad

Persons with disabilities must present relevant documents to the selected provider (a ZTP card with the symbol indicating a person with complete or practical deafness pursuant to Section 34(3) of the Act on the Provision of Benefits to Persons with Disabilities, a ZTP/P card, or a confirmation issued by the Labour Office of the Czech Republic that a specific person is entitled to a care allowance in the degree of dependency II, III or IV).

Until April 2026, persons with low incomes shall prove their eligibility by confirming that they are recipients of a living allowance (a change to a new confirmation will gradually take place in connection with the new social benefit concept).

More detailed information on who is eligible can be found here.

To raise awareness of this price advantage, CTU prepared a TV spot, which was broadcasted by Czech Television. An extended version of the spot is available here (in Czech only).

<https://ctu.gov.cz/node/544462>