

DfT and MCA maritime passenger accessibility survey 2024

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Survey of maritime passengers, including people with reduced mobility, to find out about their experiences of using ferries or cruise ships.

Annual survey of maritime passengers, including people with reduced mobility, to find out about:

- their experience of travelling on ferries or cruise ships
- how effective the provision of assistance has been, as required by regulation EU1177/2010

This survey is carried out by the Department for Transport and Maritime and Coastguard Agency.

View previous editions of this survey:

- DfT and MCA maritime passenger accessibility survey 2023
- DfT and MCA maritime passenger accessibility survey 2022
- Summary of the MCA disabled passenger satisfaction survey 2019

<https://www.gov.uk/government/publications/dft-and-mca-maritime-passenger-accessibility-survey-2024>