

The Office has ensured the continuation of discounts on the Internet and calls for people with low income and people with serious disabilities

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Persons with disabilities must present relevant documents to the selected provider (a ZTP card with the symbol indicating a person with complete or practical deafness pursuant to Section 34(3) of the Act on the Provision of Benefits to Persons with Disabilities, a ZTP/P card, or a confirmation issued by the Labour Office of the Czech Republic that a specific person is entitled to a care allowance in the degree of dependency II, III or IV).

Until April 2026, persons with low incomes shall prove their eligibility by confirming that they are recipients of a living allowance (a change to a new confirmation will gradually take place in connection with the new social benefit concept).

More detailed information on who is eligible can be found [here](#).

To raise awareness of this price advantage, CTU prepared a TV spot, which was broadcasted by Czech Television. An extended version of the spot is available [here](#) (in Czech only).

<http://ctu.gov.cz/node/544462>